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 सत्यमेव जयते	भारतसरकार/ Government of India वित्तमंत्रालय / Ministry of Finance कार्यालय/ Office of आयुक्त सीमाशुल्क Commissioner of Customs	
BHARAT SARKAR	Airport Special Cargo Commissionerate (APSC)	INDIAN CUSTOMS
Avas Corporate Point, Andheri-Kurla Rd., Mumbai-59 E-Mail: apsc.mumbai@gov.in		

दिनांक 21-09-2022 :

Office Order No. 83/2022-23

**Sub: Launch of e-Office in the Precious Customs Cargo Clearance (PCCCC),
Mumbai Zone – III – reg.**

1. This is for information of all taxpayers and other stakeholders that e-Office, an application developed by the National Informatics Centre under the Ministry of Electronics and Information Technology, Govt. of India, to carry out office work electronically, has been launched in the Office of the Commissioner of Customs, Airport Special Cargo Commissionerate, Mumbai Zone – III. This application is designed to establish a paperless environment in Government offices, increase efficiency, transparency, effectiveness, employee convenience and accountability and to give better services to the taxpayers.
2. It is expected that adoption of e-Office to carry out office work will bring in its wake an attitudinal shift and awareness and usher in more efficient, effective and transparent inter and intra government transactions. The process will benefit the public in terms of enhanced transparency, increased accountability, assured data security and integrity and is also expected to be a huge transformation in work culture and ethics within the department.
3. With launch of e-Office, taxpayers are encouraged to utilize electronic means of communication with the Department. In this regard, it may be noted that since e-Office application requires pdf files, it would be convenient if communications/letters sent to the Department by electronic means are in pdf format, better if they are in searchable mode for faster processing by this Commissionerate.
4. Taxpayers are also encouraged to mention their mobile number and email in their communications to facilitate immediate acknowledgement by mail and SMS through the application. They will receive the Diary Number allotted to their communications, which can be used as a reference by them while communicating

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with the Department in future.

5. It is informed that the e-mail id **pcccc-mum@gov.in** may be used for official communication in respect of matter related to the Precious Customs Cargo Clearance (PCCCC), Mumbai. Any other e-mail id being used previously may please be deleted.
6. All members of the Regional Advisory Committee, Trade Associations and Chamber of Commerce in the State/UT of Maharashtra are requested to circulate this Office order among their constituent members for wide dissemination. Difficulties faced, if any, may be brought to the notice of the undersigned.
7. This issues with the approval of Commissioner, APSC

CHETULE SANJEEV

VINAY Signed by Chetule Sanjeev
Vinay

Date: 21-09-2022 13:08:46

Signature: Approved

Deputy Commissioner of Customs,
PCCCC
APSC, Mumbai-III.

To:

The Members of RAC/Trade Associations/Chambers of Commerce in Maharashtra.

Copy for information to:

1. Chief Commissioner of Customs, Mumbai, Zone – III.
2. All Pr. Commissioners/Commissioners of Mumbai, Zone – III.
3. CHS, APSC for uploading on website.
4. Notice Board.