

MEMBERSHIP SATISFACTION FEEDBACK SURVEY

(QUARTER -4) FY 2025-2026



GJEPC achieves an outstanding **98.33%** Membership Satisfaction Score in Q4, reflecting strong member confidence and trust.



SURVEY METHODOLOGY

- 13-question survey designed to measure member satisfaction with GJEPC members.
- Shared with management for approval before launch.
- Hosted on an online form and distributed to **10,917** members via WhatsApp message.



PROMOTION & PARTICIPATION EFFORTS

- Sent to members on **21st April '26**.
- Regional teams actively followed up with members to encourage participation.
- CRM team sent periodic region-wise updates to all regions about survey counts.
- Call Center team also called members to ensure maximum participation.



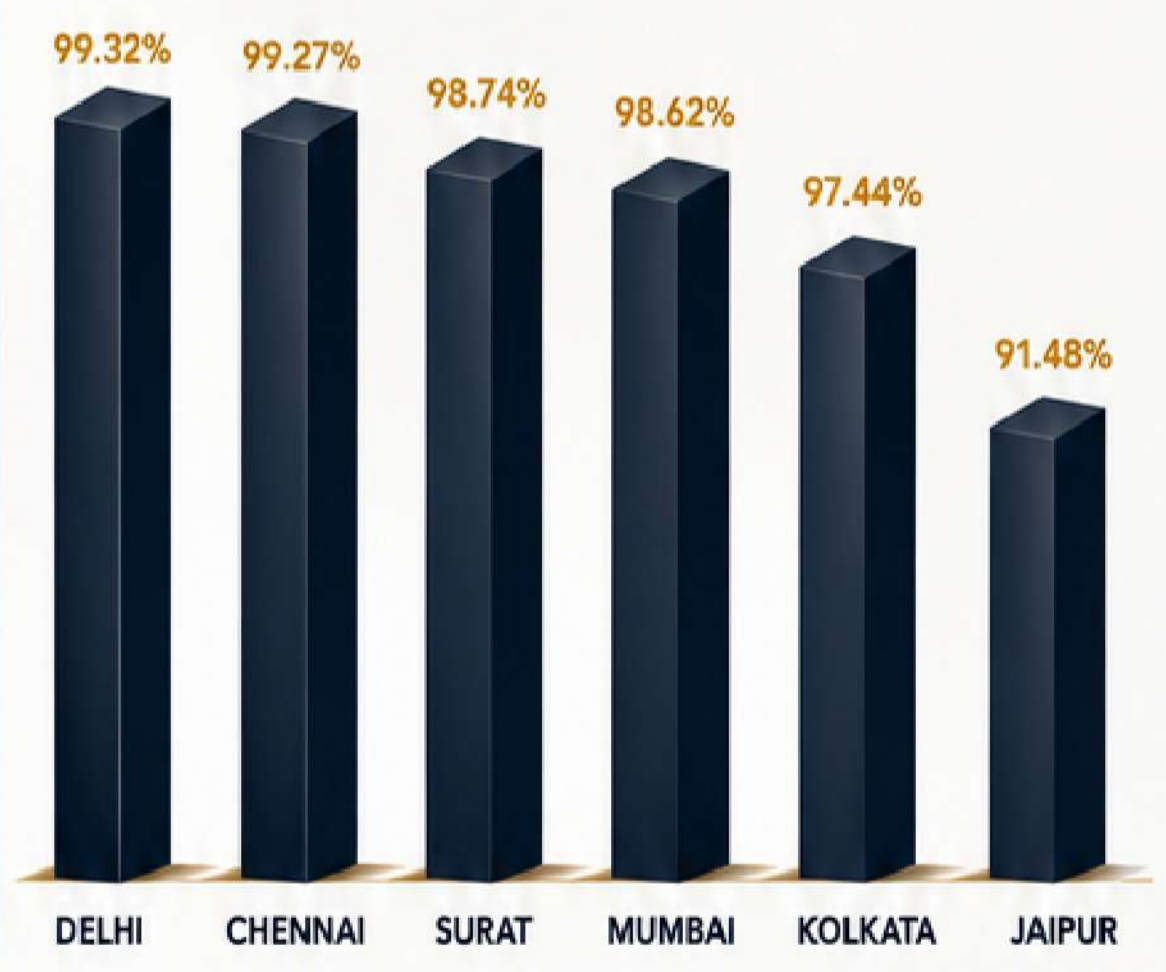
REGION WISE & TOTAL SCORE - Q4

We are pleased to announce that GJEPC has achieved an outstanding Membership Satisfaction Score of **98.33%** in Q4, reflecting the high level of satisfaction among our members and reinforcing our commitment to delivering quality services and support.

REGION	PERCENTAGE
Delhi	99.32%
Chennai	99.27%
Surat	98.74%
Mumbai	98.62%
Kolkata	97.44%
Jaipur	91.48%
GRAND TOTAL	98.33%



REGION WISE SCORE - Q4



10,917
MEMBERS REACHED
via WhatsApp



13
QUESTIONS
Comprehensive Feedback



98.33%
OVERALL SATISFACTION SCORE IN Q4
A testament to member trust



6
REGIONS
Pan-India Participation

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